



# REQUEST FOR REPAIR

## SHIP TO / CONTACT INFORMATION:

**Our Address:**

MZI Precision, LLC  
 5572 Buckingham Drive  
 Huntington Beach, CA 92649

**Website:** www.mziprecision.com

**Our Contact Information:**

Main Phone: 714-379-6505

- **Ed Zitney – President**  
 ez@mziprecision.com | Mobile: 714-475-4016
- **Office Admin - office@mziprecision.com**

## CUSTOMER INFORMATION:

<b>Company Name:</b>		<b>Main Phone #:</b>	
<b>Address:</b>			
<b>City / State / Zip:</b>			
<b>Contact Name:</b>		<b>Contact Cell Phone #:</b>	
<b>Email Address:</b>		<b>A/P Email Address:</b>	

## PRODUCT INFORMATION:

\*\*\* **When sending the spindle please include the tool-holder with retention knob (when applicable)** \*\*\*

<b>Machine Manufacturer:</b>		<b>Maximum RPM:</b>	
<b>Machine Type:</b>		<b>Lubrication Type:</b>	<input type="checkbox"/> Grease <input type="checkbox"/> Air/Oil <input type="checkbox"/> Oil Mist
<b>Product Model #:</b>		<b>Mounting Configuration:</b>	<input type="checkbox"/> Vertical <input type="checkbox"/> Horizontal <input type="checkbox"/> Multi-Axis
<b>OEM Serial #:</b>		<b>Coolant Through:</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Encoder?
<b>Tool Holder Type:</b>	<input type="checkbox"/> Cat 40 <input type="checkbox"/> Cat 50 <input type="checkbox"/> HSK <input type="checkbox"/> ID Pilot <input type="checkbox"/> OD Taper <input type="checkbox"/> Other _____		<input type="checkbox"/> Drawbar?

## SERVICE NEEDS (CHECK ONE):

- STANDARD** – Disassemble, inspect & quote – timeline dependent on work volume at time of receipt.
- RUSH** – Processed on a “Best Efforts Basis” with a timeline earlier than STANDARD (note: rush fees apply)

**Please enter a brief description of failure:**

## HOW DID YOU FIND US? (CHECK ONE):

- Referral** – Please identify: \_\_\_\_\_
- Website/Internet/Magazine/Publication** – Please specify: \_\_\_\_\_
- Other** – Please specify: \_\_\_\_\_

## IMPORTANT INFORMATION

- An evaluation charge may be applicable based on the spindle condition and/or complexity of the spindle dismantling process.
- **We appreciate the opportunity to work with you!**

Date Rec'd: \_\_\_\_\_